# PSYCHOLOGY<sup>4</sup>

AN APPRECIATIVE VIEW



LAURA A. KING

PSYCHOLOGY
AN APPRECIATIVE VIEW

# LAURA A. KING

University of Missouri, Columbia





#### THE SCIENCE OF PSYCHOLOGY: AN APPRECIATIVE VIEW, FOURTH EDITION

Published by McGraw-Hill Education, 2 Penn Plaza, New York, NY 10121. Copyright © 2017 by McGraw-Hill Education. All rights reserved. Printed in the United States of America. Previous editions © 2014, 2011, and 2008. No part of this publication may be reproduced or distributed in any form or by any means, or stored in a database or retrieval system, without the prior written consent of McGraw-Hill Education, including, but not limited to, in any network or other electronic storage or transmission, or broadcast for distance learning.

Some ancillaries, including electronic and print components, may not be available to customers outside the United States.

This book is printed on acid-free paper.

1 2 3 4 5 6 7 8 9 DOW/DOW 21 20 19 18 17 16

 Student Edition
 Instructor Review Edition

 ISBN 978-1-259-54437-8
 ISBN 978-1-259-76534-6

 MHID 1-259-54437-0
 MHID 1-259-76534-2

Chief Product Officer, SVP Products & Markets: G. Scott Virkler Vice President, General Manager, Products & Markets: Michael Ryan

Managing Director: William R. Glass
Executive Director: Krista Bettino
Senior Brand Manager: Nancy Welcher
Lead Product Developer: Dawn Groundwater
Senior Product Developer: Cara Labell
Senior Digital Product Analyst: Neil Kahn

Executive Market Development Manager: Sheryl Adams

Senior Marketing Managers: Augustine Laferrera; Ann Helgerson

Product Coordinator: *Elisa Odoardi* Director, Content Production: *Terri Schiesl* 

Content Project Manager: Sandy Wille; Jodi Banowetz

Senior Buyer: *Laura Fuller* Design: *Matt Backhaus* 

Cover Image: Savany/Getty Images

Content Licensing Specialists: (photo) Shawntel Schmitt; (text) Shannon Manderscheid

Compositor: *Aptara*<sup>®</sup>, *Inc.* Printer: *R. R. Donnelley* 

All credits appearing on page or at the end of the book are considered to be an extension of the copyright page.

#### Library of Congress Cataloging-in-Publication Data

Names: King, Laura A. (Laura Ann), author.

Title: The science of psychology : an appreciative view / Laura A. King. Description: Fourth edition. | New York, NY : McGraw-Hill Education, [2017]

Includes bibliographical references and index.

Identifiers: LCCN 2016017564| ISBN 9781259544378 (alk. paper) | ISBN 1259544370 (alk. paper)

Subjects: LCSH: Psychology-Study and teaching.

Classification: LCC BF77 .K53 2017 | DDC 150-dc23 LC record available at https://lccn.loc.gov/2016017564

The Internet addresses listed in the text were accurate at the time of publication. The inclusion of a website does not indicate an endorsement by the authors or McGraw-Hill Education, and McGraw-Hill Education does not guarantee the accuracy of the information presented at these sites.

# for Sam



#### LAURA KING

Laura King did her undergraduate work at Kenyon College, where, already an English major, she declared a second major in psychology during the second semester of her junior year. She completed her AB in English with high honors and distinction and in psychology with distinction in 1986. Laura then did graduate work at Michigan State University and the University of California, Davis, receiving her PhD in personality psychology in 1991.

Laura began her career at Southern Methodist University in Dallas, moving to the University of Missouri in 2001, where she is now a Curators' Professor of Psychological Science. In addition to seminars in the development of character, social psychology, and personality psychology, she has taught undergraduate lecture courses in introductory psychology, introduction to personality psychology, and social psychology. At SMU, she received six different teaching awards, including the "M" award for "sustained excellence" in 1999. At the University of Missouri, she received the Chancellor's Award for Outstanding Research and Creative Activity in 2004.

Her research, which has been funded by the National Institute of Mental Health and the National Science Foundation, has focused on a variety of topics relevant to the question of what it is that makes for a good life. She has studied goals, life stories, happiness, well-being, and meaning in life. In general, her work reflects an enduring interest in studying what is good and healthy in people. In 2001, she earned recognition for her research accomplishments with a Templeton Prize in Positive Psychology. In 2011, she received the Ed and Carol Diener Award for Distinguished Contributions to Personality Psychology. In 2015, she received the Society for Personality and Social Psychology Award for service to the field, in part for her efforts in bringing the science of psychology to students. Laura's research (often in collaboration with undergraduate and graduate students) has been published in *American Psychologist*, the *Journal of Personality and Social Psychology*, *Psychological Bulletin*, and *Psychological Science*.

Laura has held numerous editorial positions. Most recently she was editor-in-chief of the Personality and Individual Differences section of the *Journal of Research in Personality and Social Psychology*. She also served as editor-in-chief of the *Journal of Research in Personality* and associate editor for the *Journal of Personality and Social Psychology* and *Personality and Social Psychology Bulletin*, as well as on numerous grant panels. She has edited or coedited special sections of the *Journal of Personality* and *American Psychologist*.

In "real life," Laura is an accomplished cook and enjoys hosting lavish dinner parties, listening to music (mostly jazz vocalists and singer-songwriters), running with her faithful dog Bill, and swimming and debating with her son Sam.

	Preface	xiv		
CHAPTER 1	What Is Psychology?	2		
CHAPTER 2	Psychology's Scientific Method	24		
CHAPTER 3	Biological Foundations of Behavior			
CHAPTER 4	Sensation and Perception			
CHAPTER 5	ER 5 States of Consciousness			
CHAPTER 6	Learning	178		
CHAPTER 7	Memory	212		
CHAPTER 8	Thinking, Intelligence, and Language	248		
CHAPTER 9	Human Development	286		
CHAPTER 10	Motivation and Emotion	324		
CHAPTER 11	Gender, Sex, and Sexuality	354		
CHAPTER 12	Personality	392		
CHAPTER 13	13 Social Psychology			
CHAPTER 14	Industrial and Organizational Psychology	466		
CHAPTER 15	Psychological Disorders	496		
CHAPTER 16	Therapies	530		
CHAPTER 17	Health Psychology	558		
Connect McGraw-Hill Education Psychology APA Documentation Style Guide				
	Glossary	G-1		
	References Name Index	R-1 NI-1		
	Subject Index	SI-1		



# **D** CONTENTS



# CONTENTS

Preface xiv



#### Psychology in Historical Perspective 8

Wundt's Structuralism and James's Functionalism 8 Darwin's Natural Selection 9

**PSYCHOLOGICAL INQUIRY Explore Evolution from Giraffes to Human Beings** 10

#### Contemporary Approaches to Psychology 11

The Biological Approach 11 The Behavioral Approach 11 The Psychodynamic Approach 12 The Humanistic Approach 12 The Cognitive Approach 12 The Evolutionary Approach 13 The Sociocultural Approach 13 Summing Up the Seven Contemporary Approaches 13

#### What Psychologists Do 14

Careers in Psychology 14 Areas of Specialization 14

#### **PSYCHOLOGICAL INQUIRY Questions That Psychology**

Specialists Ask 18

**INTERSECTION** Personality, Developmental, and Cross-Cultural Psychology: Why Do We Grow Up, Psychologically? 19

#### The Science of Psychology and Health and Wellness 20

How the Mind Impacts the Body 20 How the Body Impacts the Mind 20 Summary 22 Key Terms 22 Apply Your Knowledge 23



#### Psychology's Scientific Method 26

Step 1. Observing Some Phenomenon 26 Step 2. Formulating Hypotheses and Predictions 27

Step 3. Testing Through Empirical Research 27

Step 4. Drawing Conclusions 29

Step 5. Evaluating the Theory 29

#### Types of Psychological Research 30

Descriptive Research 30 Correlational Research 33

#### PSYCHOLOGICAL INQUIRY Miserable but Helpful? 36

Experimental Research 37

**INTERSECTION** Motivation and Social Psychology: Can a Sense of Purpose Buffer Distress in the Face of Diversity? 41 Applications of the Three Types of Research 44

#### Research Samples and Settings 45

The Research Sample 45 The Research Setting 46

#### Analyzing and Interpreting Data 47

Descriptive Statistics 47

#### **PSYCHOLOGICAL INQUIRY Experimentation in a Natural**

Setting 48 Inferential Statistics 51

#### Conducting Ethical Research 51

Ethics Guidelines 52

Ethical Treatment of Research Animals 53

**CRITICAL CONTROVERSY** Is It Ethical to Use Deception in

Research? 54

#### Thinking Critically About Psychological Research 55

Avoid Overgeneralizing Based on Little Information 55 Distinguish Between Group Results and Individual Needs 55 Look for Answers Beyond a Single Study 56 Avoid Attributing Causes Where None Have Been Found 56 Consider the Source of Psychological Information 56

#### The Scientific Method and Health and Wellness 56

Summary 58 Key Terms 59 Apply Your Knowledge 59



# **3**Biological Foundations of Behavior 60

#### The Nervous System 62

Characteristics of the Nervous System 62 Pathways in the Nervous System 64 Divisions of the Nervous System 64

#### Neurons 65

Specialized Cell Structure 66 The Neural Impulse 67 Synapses and Neurotransmitters 69

**CRITICAL CONTROVERSY Does Oxytocin Make People More** 

**Trusting? 73**Neural Networks 74

#### Structures of the Brain and Their Functions 74

How Researchers Study the Brain and Nervous System 75

INTERSECTION Environmental Psychology and Neuroscience:

How Does Spending Time in Nature Affect the Brain? 77

How the Brain Is Organized 78

**PSYCHOLOGICAL INQUIRY** The Brain in Different Species 81

The Cerebral Cortex 82

The Cerebral Hemispheres and Split-Brain Research 86 Integration of Function in the Brain 89

#### The Endocrine System 89

#### Brain Damage, Plasticity, and Repair 90

The Brain's Plasticity and Capacity for Repair 91 Brain Tissue Implants 91

#### Genetics and Behavior 92

Chromosomes, Genes, and DNA 92 The Study of Genetics 93

**PSYCHOLOGICAL INQUIRY Identical Twins 96** 

Genes and the Environment 96

### Psychology's Biological Foundations and Health and Wellness 97

Summary 98 Key Terms 99 Apply Your Knowledge 99



### 4 Sensation and Perception 100

#### How We Sense and Perceive the World 102

The Processes and Purposes of Sensation and Perception

PSYCHOLOGICAL INQUIRY Old Woman or Young Woman?

Sensory Receptors and the Brain 104

Thresholds 106

**CRITICAL CONTROVERSY Can We Feel the Future? 107** 

Signal Detection Theory 109

#### **PSYCHOLOGICAL INQUIRY Subliminal Perception:**

Working Up a Thirst 110
Perceiving Sensory Stimuli 111
Sensory Adaptation 113

#### The Visual System 113

The Visual Stimulus and the Eye 114
Visual Processing in the Brain 116
Color Vision 119
Perceiving Shape, Depth, Motion, and Constancy 121

#### The Auditory System 124

The Nature of Sound and How We Experience It 125
Structures and Functions of the Ear 126
Theories of Hearing 129
Auditory Processing in the Brain 129
Localizing Sound 130

#### Other Senses 130

The Skin Senses 130

INTERSECTION Sensation and Social Psychology: Why Do Some

People Literally Feel What Others Feel? 132

The Chemical Senses 133

The Kinesthetic and Vestibular Senses 135

#### Sensation, Perception, and Health and Wellness 137

Summary 138 Key Terms 139 Apply Your Knowledge 139



# 5 States of Consciousness 140

#### The Nature of Consciousness 142

Defining Consciousness 143 Consciousness and the Brain 143 Levels of Awareness 144

**CRITICAL CONTROVERSY Is Human Kindness Automatic? 147** 

#### Sleep and Dreams 148

Biological Rhythms and Sleep 148 Why Do We Need Sleep? 150 Stages of Wakefulness and Sleep 151

**PSYCHOLOGICAL INQUIRY Taking a Ride on the Sleep** 

Cycles 154

Sleep Throughout the Life Span 154 Sleep and Disease 156 Sleep Disorders 156 Dreams 158

#### Psychoactive Drugs 160

Uses of Psychoactive Drugs 160

**PSYCHOLOGICAL INQUIRY Drug Use by U.S. Teenagers 161** Types of Psychoactive Drugs 162

#### Hypnosis 169

The Nature of Hypnosis 171 Explaining Hypnosis 171 Uses of Hypnosis 172

#### Consciousness and Health and Wellness:

Meditation 173

Mindfulness Meditation 173 Lovingkindness Meditation 174 The Meditative State of Mind 174 Getting Started with Meditation 174

INTERSECTION Consciousness and Social Psychology: Can

Lovingkindness Meditation Reduce Prejudice? 175
Summary 176

Key Terms 177
Apply Your Knowledge 177



#### Types of Learning 180

#### Classical Conditioning 181

Pavlov's Studies 182

**PSYCHOLOGICAL INQUIRY From Acquisition to Extinction** 

(to Spontaneous Recovery) 185 Classical Conditioning in Humans 185

INTERSECTION Learning and Health Psychology: Can Classical Conditioning Be Used to Combat Obesity? 187

#### **Operant Conditioning 190**

Defining Operant Conditioning 191
Thorndike's Law of Effect 191
Skinner's Approach to Operant Conditioning 191
Shaping 192
Principles of Reinforcement 193

**PSYCHOLOGICAL INQUIRY Schedules of Reinforcement and** 

**Different Patterns of Responding** 197 Applied Behavior Analysis 199

#### Observational Learning 200

#### Cognitive Factors in Learning 202

Purposive Behavior 202 Insight Learning 203

### Biological, Cultural, and Psychological Factors in Learning 205

Biological Constraints 205 Cultural Influences 206 Psychological Constraints 206

**CRITICAL CONTROVERSY Do Learning Styles Matter** 

to Learning? 207

#### Learning and Health and Wellness 208

Summary 210 Key Terms 211 Apply Your Knowledge 211



#### The Nature of Memory 214

#### Memory Encoding 214

Attention 215 Levels of Processing 215 Elaboration 216

**CRITICAL CONTROVERSY** Why Is the Pen Superior to the

**Keyboard? 217** Imagery 218

#### Memory Storage 219

Sensory Memory 219 Short-Term Memory 220

**PSYCHOLOGICAL INQUIRY** The Inner Workings of Working

Memory 223 Long-Term Memory 223

#### Memory Retrieval 230

Serial Position Effect 230

#### **PSYCHOLOGICAL INQUIRY The Serial Position Effect:**

Lost in Midstream 231
Retrieval Cues and the Retrieval Task 232
Special Cases of Retrieval 233

**INTERSECTION** Consciousness and Cognitive Psychology:

Can Mindfulness Meditation Increase Susceptibility to False Memories? 234

#### Forgetting 239

Encoding Failure 239 Retrieval Failure 240

#### Study Tips from the Science of Memory 242

#### Memory and Health and Wellness 244

Keeping Memory Sharp—and Preserving Brain Function 245
Memory and the Shaping of Meaningful Experiences 246
Summary 246
Key Terms 247
Apply Your Knowledge 247



#### The Cognitive Revolution in Psychology 250

#### Thinking 252

Concepts 252 Problem Solving 253

PSYCHOLOGICAL INQUIRY Thinking Outside the Box 255

Reasoning and Decision Making 255
Thinking Critically and Creatively 260

**INTERSECTION** Cognitive Psychology and Developmental

Psychology: Do Children Engage in Wishful Thinking? 261

Intelligence 263

Measuring Intelligence 264

PSYCHOLOGICAL INQUIRY The Normal Curve 266

Genetic and Environmental Influences on Intelligence 267 Extremes of Intelligence 269

**CRITICAL CONTROVERSY Do Teachers Have Stereotypes** 

About Gifted Children? 271

Theories of Multiple Intelligences 272

Language 274

The Basic Properties of Language 274

Language and Cognition 275

Biological and Environmental Influences on Language 277 Language Development over the Life Span 280

Thinking, Problem Solving, and Health and Wellness 282

Cognitive Appraisal and Stress 282

Cognitive Reappraisal 283

Summary 284

Key Terms 285

Apply Your Knowledge 285



#### Exploring Human Development 288

Research Methods in Developmental Psychology 289
How Do Nature and Nurture Influence Development? 289
What Is the Developer's Role in Development? 290
Are Early or Later Life Experiences More Important in Development? 291

#### Child Development 291

Prenatal Development 291

Physical Development in Infancy and Childhood 293

**CRITICAL CONTROVERSY Do "Sticky Mittens" Foster** 

Reaching in Infants? 295

Cognitive Development in Infancy and Childhood 298

**PSYCHOLOGICAL INQUIRY Thinking Critically About** 

**Object Permanence 300** 

Socioemotional Development in Infancy and Childhood 304 Moral Development in Childhood 309

Adolescence 311

Physical Development in Adolescence 311

Cognitive Development in Adolescence 312

Socioemotional Development in Adolescence 312

**PSYCHOLOGICAL INQUIRY Exploring Identity Exploration** 313

Emerging Adulthood, Adult Development, and Aging 314

Emerging Adulthood 315

Physical Development in Adulthood 315

Cognitive Development in Adulthood 317 Socioemotional Development in Adulthood 318

#### Human Development and Health and Wellness 320

**INTERSECTION** Developmental Psychology and Emotion:

How Does the Emotional Work of Parenting Influence

Well-Being? 321

Coping and Adult Development 321

Life Themes and Life-Span Development 322

Summary 322

Key Terms 323

Apply Your Knowledge 323



#### Theories of Motivation 326

The Evolutionary Approach 326
Drive Reduction Theory 326

**PSYCHOLOGICAL INQUIRY Obeying the (Yerkes-Dodson)** 

Law 327

Optimum Arousal Theory 327

#### Hunger, Obesity, and Eating Disorders 328

The Biology of Hunger 328

Obesity 330

Disordered Eating 331

#### Approaches to Motivation in Everyday Life 334

Maslow's Hierarchy of Human Needs 334

Self-Determination Theory 335

Intrinsic Versus Extrinsic Motivation 336

Self-Regulation: The Successful Pursuit of Goals 336

#### **CRITICAL CONTROVERSY Do Superstars Inspire or**

Discourage? 337

**INTERSECTION** Motivation and Behavior Genetics:

Why Do We Procrastinate? 339

#### **Emotion 339**

Biological Factors in Emotion 340

Cognitive Factors in Emotion 343

Behavioral Factors in Emotion 345

Sociocultural Factors in Emotion 346

Classifying Emotions 347

**PSYCHOLOGICAL INQUIRY The Full Circle of Emotions 348**The Adaptive Functions of Emotions 349

#### Motivation, Emotion, and Health and Wellness:

The Pursuit of Happiness 350

Biological Factors in Happiness 350

Obstacles in the Pursuit of Happiness 350

Happiness Activities and Goal Striving 351

Summary 352

Key Terms 353

Apply Your Knowledge 353



#### Defining Sex and Gender 356

Sex and Its Biological Components 356
Gender 357
Genes, Sex, and Gender 358
Disorders of Sexual Development 359
When Genetic Sex and Gender Conflict: Transgender
Experience 360

#### Theories of Gender Development 361

Biological Approaches 361 Evolutionary Psychology 362 Social Cognitive Approaches 364 Social Role Theory 365

#### **CRITICAL CONTROVERSY Are Men Better Negotiators**

Than Women? 366

Evaluating the Theoretical Approaches to Gender 366

#### The Psychology of Gender Differences 367

Emotion, Empathy, and Helping 368 Cognitive Ability 369 Aggression 370 Sexuality 371

**PSYCHOLOGICAL INQUIRY Sex and Casual Sex**Evaluating the Evidence for Gender Differences 373

#### Sexual Orientation 374

Defining Sexual Orientation 374
Occurrence of the Different Sexual Orientations 374
Origins of Sexual Orientation: A Scientific Puzzle 375
Gay and Lesbian Functioning 378

#### Sexual Behaviors and Practices 380

Sexual Behaviors 380 Sexual Practices 380

#### **PSYCHOLOGICAL INQUIRY Sex in America 381**

The Human Sexual Response Pattern 382 Cognition and Other Factors in Sexual Behavior 382

#### Sexual Variations and Disorders 384

Fetishes 384

#### **INTERSECTION** Developmental Psychology and Health

Psychology: When Is a Person Psychologically "Ready" for Sex? 385

Paraphilic Disorders 386 Pedophilic Disorder 386

Disorders of Sexual Desire and Sexual Response 387 Variations, Disorders, and the Meaning of Normality 388

#### Sexuality and Health and Wellness 388

Sexual Behavior and Physical Health 388
Sexual Behavior and Psychological Well-Being 389
Summary 390
Key Terms 391
Apply Your Knowledge 391



#### Psychodynamic Perspectives 394

Freud's Psychoanalytic Theory 394
Psychodynamic Critics and Revisionists 398
CRITICAL CONTROVERSY Does Birth Order Affect

Personality? 400

Evaluating the Psychodynamic Perspectives 401

#### **Humanistic Perspectives** 401

Maslow's Approach 401 Rogers's Approach 402 Evaluating the Humanistic Perspectives 403

#### **Trait Perspectives 404**

Trait Theories 404

The Five-Factor Model of Personality 405

#### **PSYCHOLOGICAL INQUIRY Your Personality Traits:**

Who Are You? 406

Evaluating the Trait Perspectives 408

#### **INTERSECTION** Personality Psychology and Comparative

Psychology: Do Life Experiences Influence Personality? 409

#### Personological and Life Story Perspectives 409

Murray's Personological Approach 410
The Life Story Approach to Identity 410
Evaluating the Personological and Life Story
Perspectives 411

#### Social Cognitive Perspectives 412

Bandura's Social Cognitive Theory 412 Mischel's Contributions 413 Evaluating the Social Cognitive Perspectives 415

#### **Biological Perspectives 415**

Personality and the Brain 416
Personality and Behavioral Genetics 418
Evaluating the Biological Perspectives 418

#### Personality Assessment 419

Self-Report Tests 419 Projective Tests 420 Other Assessment Methods 421

#### Personality and Health and Wellness 422

Personality and Physical Health 422

#### **PSYCHOLOGICAL INQUIRY A Can-Do Attitude Means**

You Can Quit Smoking 424
Personality and Psychological Well-Being 425
Summary 426
Key Terms 427
Apply Your Knowledge 427



#### Defining Social Psychology 430

Features of Social Psychology 430 An Example: The Bystander Effect 431

#### Social Cognition 432

Person Perception 432 Attribution 434 The Self as a Social Object 435 Attitudes 437

**INTERSECTION Social Psychology and Personality Psychology:** Do Some People Just Hate Everything? 438

#### Social Behavior 441

Altruism 441 Aggression 443

#### Social Influence 446

Conformity and Obedience 446

PSYCHOLOGICAL INQUIRY Obedience Then and Now 450 Group Influence 451

#### Intergroup Relations 454

Group Identity 454

**CRITICAL CONTROVERSY Why Does a Cell Phone Look** 

Like a Gun? 458

Ways to Improve Intergroup Relations 459

#### **PSYCHOLOGICAL INQUIRY Improving Group Relations**

**Through Cooperative Activities 460** 

#### Close Relationships 461

Attraction 461 Love 462 Models of Close Relationships 462

#### Social Psychology and Health and Wellness 463

Summary 464 Key Terms 465 Apply Your Knowledge 465



#### Origins of Industrial and Organizational Psychology 468

Scientific Management 468 Ergonomics: Where Psychology Meets Engineering 469 The Hawthorne Studies and the Human Relations Approach to Management 469

#### Industrial Psychology 470

Job Analysis 471

#### **PSYCHOLOGICAL INQUIRY** The Fastest-Growing Jobs in the

United States 474 Employee Selection 474

**INTERSECTION I-O Psychology and Cognitive Neuroscience: Can** Neuroscience Help Identify the Right Brain for the Job? 476 Training 478

Performance Appraisal 479

#### Organizational Psychology 482

Approaches to Management 482 Job Satisfaction 484 Employee Commitment 484 The Meaning of Work 485 Leadership 486

#### Organizational Culture 488

Positive Organizational Culture Toxic Factors in the Workplace

#### I-O Psychology and Health and Wellness 491

Unemployment 491 Stress at Work 491

**CRITICAL CONTROVERSY Why Is Work-Life Balance** 

So Difficult? 492

#### PSYCHOLOGICAL INQUIRY You Need a Vacation! 493

Managing Job Stress 493 Summary 494 Key Terms 495 Apply Your Knowledge 495



# **Psychological**

#### Defining and Explaining Abnormal Behavior 498

Theoretical Approaches to Psychological Disorders 499 Classifying Abnormal Behavior 500

#### Anxiety and Anxiety-Related Disorders 503

Generalized Anxiety Disorder 503

CRITICAL CONTROVERSY Does Everyone Have ADHD? 504

Panic Disorder 505 Specific Phobia 506 Social Anxiety Disorder 507 Obsessive-Compulsive Disorder 507

**INTERSECTION** Clinical Psychology and Social Psychology: Can **Authentic Interactions Help Those with Social Anxiety?** 508 Post-Traumatic Stress Disorder 510

#### Disorders Involving Emotion and Mood 511

Depressive Disorders 511 Bipolar Disorder 513

**PSYCHOLOGICAL INQUIRY Depression Among Women and** 

Men Across Cultures 514

**Dissociative Disorders** 515

Dissociative Amnesia 515

Dissociative Identity Disorder 516

Schizophrenia 517

Symptoms of Schizophrenia 517 Causes of Schizophrenia 518

**PSYCHOLOGICAL INQUIRY** The Association of Genes with

Schizophrenia 519

Personality Disorders 521

Antisocial Personality Disorder 521 Borderline Personality Disorder 522

Suicide 523

Biological Factors 524 Psychological Factors 524 Sociocultural Factors 525

Psychological Disorders and Health and Wellness 525

Consequences of Stigma 526 Overcoming Stigma 527 Summary 528 Key Terms 529 Apply Your Knowledge 529



16 Therapies 530

Approaches to Treating Psychological Disorders 532

The Psychological Approach to Therapy 532 The Biological Approach to Therapy 532

Psychotherapy 534

Central Issues in Psychotherapy 534

**PSYCHOLOGICAL INQUIRY Does Therapy Work?** 535

Psychodynamic Therapies 537 Humanistic Therapies 537 Behavior Therapies 538

**PSYCHOLOGICAL INQUIRY Classical Conditioning: The** 

**Backbone of Aversive Conditioning 540** 

Cognitive Therapies 540

INTERSECTION Clinical Psychology and Developmental

Psychology: Can CBT Be Applied More Effectively to Children? 543

Therapy Integrations 544

**Biological Therapies** 544

Drug Therapy 544

**CRITICAL CONTROVERSY Are Antidepressants Better** 

**Than Placebos? 547**Electroconvulsive Therapy 548
Psychosurgery 549

Sociocultural Approaches and Issues in Treatment 550

Group Therapy 550 Family and Couples Therapy 551 Self-Help Support Groups 552 Community Mental Health 552 Cultural Perspectives 553

Therapies and Health and Wellness 554

Summary 556 Key Terms 557 Apply Your Knowledge 557

4

17 Health Psychology 55

Health Psychology and Behavioral Medicine 560

The Biopsychosocial Model 560

The Relationship Between Mind and Body 561

Making Positive Life Changes 561

Theoretical Models of Change 561
The Stages of Change Model 562

Resources for Effective Life Change 565

Motivation 565 Social Relationships 566 Religious Faith 566

**PSYCHOLOGICAL INQUIRY Praying for Good Health** 567

Toward a Healthier Mind (and Body): Controlling Stress 568

Stress and Its Stages 568
Stress and the Immune System 569
Stress and Cardiovascular Disease 570
Stress and Cancer 570
Coping with Stress 571
Strategies for Successful Coping 572
Stress Management Programs 572

**CRITICAL CONTROVERSY How Powerful Is the Power of** 

Positive Thinking? 574

Toward a Healthier Body (and Mind): Behaving as If Your Life Depends upon It 575

Becoming Physically Active 575

**PSYCHOLOGICAL INQUIRY Physical Activity:** 

A Matter of Life and Death 576
Eating Right 578

INTERSECTION Health Psychology and Cognition: Can Mindless Processing Enhance Healthy Eating? 579 Quitting Smoking 579

Psychology and Your Good Life 580

Summary 581 Key Terms 582 Apply Your Knowledge 582

Connect McGraw-Hill Education Psychology APA Documentation Style Guide

Glossary G-1
References R-1
Name Index NI-1
Subject Index SI-1

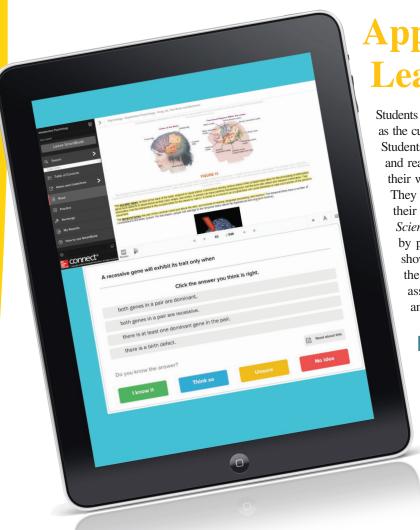
Contents

xiii

# PREFACE .

### When Things Go Right for Students... Things Go Right for Instructors

Focusing on why things go right, The Science of Psychology: An Appreciative View, Fourth Edition, helps students understand and appreciate psychology as a science and as an integrated whole. Informed by student data, the fourth edition's program extends these themes and enhances their pedagogical value by guiding students toward topics they find the most challenging and then offering new learning resources to help students master them.



### **Appreciating Student** Learning

Students today are as different from the learners of the last generation as the current discipline of psychology is from the field 35 years ago. Students now learn in multiple modalities; rather than sitting down and reading traditional printed chapters from beginning to end, their work preferences tend to be more visual and interactive. They like to access information in multiple ways and expect their course material to be engaging and personalized. The Science of Psychology: An Appreciative View supports learning by presenting content clearly with engaging examples, showing students what they know and do not know through the SmartBook® adaptive reading experience, providing assignable assessments through Connect Psychology<sup>®</sup>, and by presenting key concepts in various ways.

#### Better Data, Smarter Revision, **Improved Results**

Students study more effectively with SmartBook.

- Make It Effective. SmartBook creates a personalized reading experience by highlighting the most impactful concepts a student needs to learn at that moment in time. This ensures that every minute spent with SmartBook is returned to the student as the most value-added minute possible.
- Make It Informed. Real-time reports quickly identify the concepts that require more attention from individual students—or the entire class. SmartBook detects the content a student is most likely to forget and brings it back to improve long-term knowledge retention.

Students help inform the revision strategy.

- Make It Precise. Systematic and precise, a heat map tool collates data anonymously collected from the tens of thousands of students who used Connect Psychology's SmartBook.
- Make It Accessible. The information is graphically represented in a "heat map" showing specific concepts with which students have the most difficulty. By reviewing and revising these concepts, we can make them more accessible for students.



McGraw-Hill Education Connect is a digital assignment and

assessment platform that strengthens the link between faculty, students, and coursework, helping everyone accomplish more in less time. Connect Psychology includes assignable and assessable videos, quizzes, exercises, and interactivities, all associated with learning objectives for *The Science of Psychology: An Appreciative View*. Interactive assignments and videos allow students to experience and apply their understanding of psychology to the world with fun and stimulating activities.

# Informing and Engaging Students on Psychological Concepts

Using Connect Psychology, students can learn the course material more deeply and study more effectively than ever before.

At the Remember and Understand levels of Bloom's taxonomy, **Concept Clips**, now with audio, help students break down key themes and difficult concepts in psychology. Using easy-to-understand analogies, visual cues, and colorful animation, Concept Clips make psychology meaningful to everyday life.

New Concept Clips in the fourth edition include: Hypothesis and Theories; Forgetting; The Meaning of Dreams; The Four Phases of the Human Sexual Response; Sensation and Perception of Touch; Sex and Gender; Aggression, Conformity, and Obedience; Routes of Persuasion; Stereotypes/Prejudice/ Discrimination; and Social Facilitation.

At the Understand and Apply levels of Bloom's taxonomy, **Interactivities**, assignable through Connect, engage students with content through experiential activities. New activities include: Perspectives in Psychology; Correlations; Neurons; The Brain and Drugs; The Stages of Sleep; Levels of Processing; Maslow's Hierarchy of Needs; Naturalistic Observation; Observational Learning; and Defense Mechanisms.

At the Understand and Apply levels of Bloom's taxonomy, **NewsFlash** exercises, powered by Connect, tie current news stories to key psychological principles and learning objectives. After interacting with a contemporary news story, students are assessed on their ability to make the connection between real life and research findings. Cases are revisited across chapters, encouraging students to consider multiple perspectives.

#### THE HEAT MAP STORY

APPRECIATING THE POWER OF STUDENT DATA

**STEP 1.** Over the course of three years, data points showing concepts that caused students the most difficulty were anonymously collected from Connect Psychology's SmartBook for *The Science of Psychology*, 3e.



**STEP 2.** The data from **SmartBook** was provided to the author in the form of a **Heat Map**, which graphically illustrated "hot spots" in the text that impacted student learning.



**STEP 3.** Laura King used the *Heat Map* data to refine the content and reinforce student comprehension in the new edition. Additional quiz questions and assignable activities were created for use in Connect Psychology to further support student success.



**RESULT:** With empirically-based feedback at the paragraph and even sentence level, Laura King developed the new edition using precise student data to pinpoint concepts that caused students to struggle.

Does sleeping

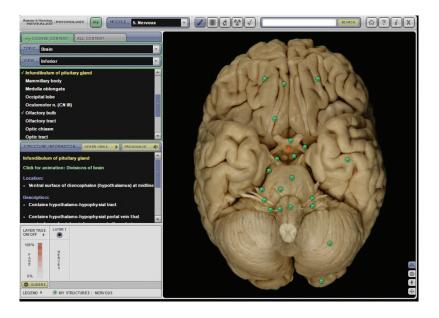


At the Apply and Analyze levels of Bloom's taxonomy, **Critical Thinking** exercises offer in-depth arguments to sharpen students' critical thinking skills and prepare them to be more discerning consumers of psychology in their everyday lives. For each chapter, there are multiple sets of arguments accompanied by auto-graded assessments requiring students to think critically about claims presented as facts. These exercises can also be used in Connect as group activities or for discussion.

# Connecting Anatomy and Physiology to the Science of Psychology

Two interactive tools allow for the exploration of the human anatomy most directly related to the study of psychology.

**Anatomy and Physiology REVEALED®** for Psychology McGraw-Hill Education presents an interactive tool that encourages the exploration of biological structures related to psychology. Assignments in Connect Psychology walk students through virtual nervous system and cell dissection experiences, include views of CT scans and x-ray imaging and histology, and link the biology of behavior to anatomy through illustrated animations.



Touring the Brain and Touring the Senses Two digital components, Touring the Brain and Nervous System and Touring the Senses, offer detailed digital overlays of key structures. These tours provide students with practice in grasping key biological structures and processes that are essential to an appreciation of the role of science in psychology and success in the course.

#### **Providing Powerful Reporting**

Whether a class is face-to-face, hybrid, or entirely online, Connect Psychology provides the tools needed to reduce the amount of time and energy instructors require to administer their courses. Easy-to-use course management tools allow instructors to spend less time administering and more time teaching, while reports allow students to monitor their progress and optimize their study time.

- The At-Risk Student Report provides instructors with one-click access to a dashboard that identifies students who are at risk of dropping out of the course due to low engagement levels.
- The Category Analysis Report details student performance relative to specific learning objectives and goals, including APA learning goals and outcomes and levels of Bloom's taxonomy.
- Connect Insight is a one-of-kind visual analytics dashboard—now available for both instructors and students—that provides at-a-glance information regarding student performance.
- The LearnSmart Reports allow instructors and students to easily monitor progress and pinpoint areas of weakness, giving each student a personalized study plan to achieve success.

Expand each category to see scores.

Bloom's

Analyze

Apply

Create

Evaluate

RememberUnderstand

	Expand each category to see scores.				
		Questions	Students submitted	Category score (Best assignment attempt)	
	APA Outcome				
	<ul> <li>1.1: Describe key concepts, principles, and overarching themes in psychology</li> </ul>	315	34/35	89.15%	
	<ul> <li>1.2: Develop a working knowledge of psychology's content domains</li> </ul>	459	33/35	88.75%	
	<ul> <li>1.3: Describe applications of psychology</li> </ul>	132	35/35	90.5%	
	<ul> <li>2.1: Use scientific reasoning to interpret psychological phenomena</li> </ul>	299	28/35	78.9%	
<b>3</b>		304	34/35	83.5%	
scor gnm <sup>e</sup> npt)	2.3: Engage in innovative and integrative thinking and problem solving	1	35/35	85.5%	
8%	.4: Interpret, design, and conduct asic psychological research	16	34/35	81.7%	
37% 86% 92%	practice	6	33/35	92.5%	
93%	Apply psychological content	35	29/35	73.8%	
	• 5.2: Exhibit self-efficacy and self-regulation	24	33/35	81.6%	

# **Appreciating Why Things Go Right**

Students submitted

30/35

32/35

29/35

31/35

35/35

34/35

Questions

38

214

8

24

257

238

The Science of Psychology: An Appreciative View continues to emphasize function before dysfunction. Rather than focusing on why things go wrong, the focus is first on why things go right.

One of the challenges of this alternative focus is that it goes against human nature. Research in psychology itself tells us that the negative captures our attention more readily than the positive. There is no question that bad news makes headlines. A terrorist attack, a global recession, disturbing climate changes, political scandals, and

the everyday demands of juggling work, family, and finances—these and other issues loom large for us all. We strive and struggle to find balance and to sculpt a happy life. The science of psychology has much to offer in terms of helping us understand the choices we make and the implications of these choices for ourselves and for others around the world.

The Science of Psychology: An Appreciative View communicates the nature and breadth of psychology—and its value as a science—with an appreciative perspective. Its primary goal is to help students to think like psychological scientists.

### INTERSECTION

Personality, Developmental, and Cross-Cultural Psychology:

Why Do We Grow Up, Psychologically?

arly adulthood can be a time of great change. Consider all the choices that are made and all the events that occur: leaving home, going to college, graduating, starting a career, finding a life partner, perhaps starting a family. These many events, experiences, and life changes, often clustered in a person's 20 s and 30s, have important ramifications throughout the rest of life. throughout the rest of life.

Another type of change that occurs during this same time Another type of change that occurs during this same time period is personality change. Specifically, between the ages of 18 and 40, people are likely to become more conscien-tious (responsible, reliable, and hardworking), more agree-able (kind and compassionate), and more emotionally stable (less worrying and prone to distress). That's right: Research shows that over time, people tend to become more mature shows that over time, people tend to become more mature snows that over time, people tend to become infore matter. (Specht & others, 2014). This pattern of personality trait change has been termed the *maturity principle* because it. appears that, on average, people are growing up, psychologically (Roberts, Wood, & Caspi, 2008).

icany (rousers, wood, & caspi, 2000).
It would seem to be great news that young slackers can grow up to be conscientious members of society. But what grow up to be conscientious members of society. But what drives these changes? And why do many people show this pattern of personality change? Answering these questions requires scientific evidence from a diverse array of sources in the constant of the change of the c requires scientific evidence from a diverse array of sources, including personality psychology, life-span development, and including personality psychology.

including personality psychology, lite-span development, and cross-cultural psychology (Bleidorn, 2015).

Like all psychological characteristics, becoming mature in early adulthood is likely the product of both genetics and the environment (Bleidorn, Kandler, & Caspi, 2014). Which matenivronment (Bleidorn, Kandler, & Caspi, 2014) and product of debate.

environment (Bleidorn, Kandler, & Caspl, 2014). Which mat-ters more to personality development is a topic of debate. A first approach, suggested by the leading trait theorists, is that these changes are largely controlled by biological or ge-netic processes (McCrae & Costa, 2008). These scholars be-lieve that renarrilless of experience growing un psychologically netic processes (McCrae & Costa, 2008). These scholars be-lieve that, regardless of experience, growing up psychologically lieve that people do. Support for this idea comes from the fact is just what people do. Support for this idea comes from the fact that many studies show that genes have a substantial influence on personality characteristics throughout life (Bleidorn, 2015).

on personality characteristics throughout life (Bieldorn, 2015).

An alternative perspective suggests that these trait
changes are a response to the roles people occupy in young
adulthood (Roberts, Wood, & Smith, 2005). When a person becomes a spouse, an employee, or a parent, social expecbecomes a spouse, an employee, or a parent, social expec-tations for their behavior change drastically. From this per-spective, we grow up psychologically because life demands it. Support for this idea comes from the fact that social enviit. Support for this idea comes from the fact that social envi-ronments become more stable and exert more influence on personality beginning in young adulthood, just when matura-tion is taking place (Bleidorn, Kandler, & Caspi, 2014).



Which perspective is correct? A fascinating way to resolve Which perspective is correct? A fascinating way to resolve this issue is to examine personality maturation across differ-the collutes. The strong genetic argument would predict little to no cultural variation in changes in personality traits over time. If maturation is driven by an unfolding biological protess, it should not be affected by cultural differences. In concess, it should not be affected by cultural differences, in concess, it should not be affected by cultural differences, in concess, it should not be affected by cultural differences. In concess, it should not be affected by cultural differences and the strong of the strong of

tures, age was associated with higher levels of conscientiousness, agreeableness, and emotionally stability. This means that regardless of country, young adults tended to show maturation, providing strong support for the genetic argument. However, and interestingly, experience did matter to gument. However, experiences with the timing of these changes. Strikingly, the most important experience precipitating personality changes was employement. And in nations where young adults take on the role of full-time employee sooner (for example, Pakistan and Malayfull-time employee soner (for example, Pakistan and Malayfull-time to the state shade to the role of the state of the sta

as the United States and the Netnerlands, where young adults delay full-time employment, the trait of conscientiousness, in particular, changed more gradually. So, why do we grow up, psychologically? This research suggests that maturation can be thought of as an unfolding of biological process that occurs in and is affected by social demands. Many How have you

grown up,

psychologically?

and emotionally stable, but we may need the roles we occurred to become more responsible, considerate,

and emotionally stable, but we may need the roles we occurred to push to push us toward that better more mature soff grown up, psychologically?

and emotionally stable, but we may need the roles we cupy to push us toward that better, more mature self.

## **Appreciating** Psychology as an **Integrated Whole**

As with the previous editions, the continuing goal of The Science of Psychology: An Appreciative View is to present psychology as an integrated field in which the whole is greater than the sum of its parts, but the parts are essential to the whole. Accordingly, this fourth edition illuminates many areas where specialized subfields overlap and where research findings in one subfield support important studies and exciting discoveries in another. Students come to appreciate, for example, how neuroscientific findings inform social psychology and how discoveries in personality psychology relate to leadership in organizational settings. **Intersection** features showcase research at the crossroads of at least two areas and shed light on these intriguing connections.

The fourth edition includes many new Intersections showing the influence of work in one field of psychology on another. For example, the Intersection in the chapter "What Is Psychology?" links work in personality psychology with developmental psychology and cross-cultural psychology to explore the topic "Why Do We Grow Up, Psychologically?"

### **Appreciating Psychology** as a Science

The Science of Psychology: An Appreciative View communicates the nature and breadth of psychology and its value as a science from an appreciative perspective. Its primary goal is to help students think like psychological scientists, which includes asking them questions about their own life experiences. Throughout, students' curiosity is nurtured through timely, applied examples and a focus on what psychological science means for people going about daily life.

The fourth edition's attention to function before dysfunction, up-to-date coverage, and broad scope reflect the field of psychology *today*. These qualities underscore psychology's vital and ongoing role as a *science that ever advances knowledge* about ourselves and our interactions in the world. Psychology is a vigorous young science and one that changes quickly. The text narrative interweaves the most current research with classic findings to give students an appreciation of this vitality. In the chapter "Social Psychology", for instance, the treatment of Milgram's classic study on obedience is complemented by an analysis of Burger's more recent attempts to recreate the study.

The **Psychological Inquiry** feature stimulates students' analytical thinking about psychology's practical applications. The selections reinforce student understanding of central aspects of research design, such as the difference between correlational and experimental studies and the concepts of independent and dependent variables. The selections in each chapter guide students' analysis of a figure, graph, or other illustration and include a set of critical thinking questions. For example, one of the Psychological Inquiry features in the chapter "Learning" prompts students to analyze graphical schedules of reinforcement and different patterns of responding to them.

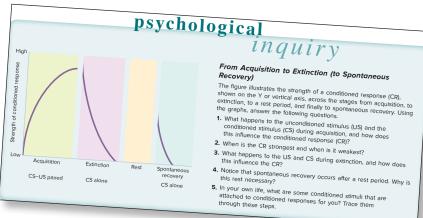
In conjunction with creating current and contemporary course materials, *The Science of Psychology: An Appreciative View* includes citations that bring the most important recent and ongoing research into the text. These updated references give students and instructors the very latest that psychology has to offer on each topic.

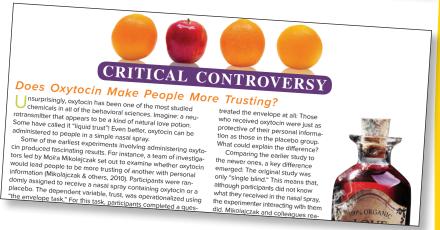
Appreciating science also means appreciating disagreements in the field. Each chapter contains a **Critical Controversy** feature highlighting current psychological debates and posing thought-provoking questions that encourage students to examine the evidence on both sides. For example, the Critical Controversy in the

chapter "Biological Foundations of Behavior" looks at whether oxytocin makes people more trusting, and this feature in the chapter "Memory" explores whether the pen is superior to the keyboard for taking notes in class.

# Appreciating Psychology in the Workplace

Because *The Science of Psychology: An Appreciative View* is dedicated to connecting the science of psychology to students' everyday lives and their aspirations, it is only natural to include a chapter on the psychology of work. Nearly all students—some 95 percent—will one day hold a job. Sharing what psychologists have learned about practical matters—such as where employers find new hires, how employees can be fairly evaluated, and the place of work in the good life—is an opportunity that should not be missed. In this fourth edition, the chapter "Industrial and Organizational Psychology" has been updated with new features, including a Critical Controversy on the challenge of work—life balance.





### Appreciating Psychology's Role in Health and Wellness

This fourth edition of The Science of Psychology: An Appreciative View continues to emphasize the relevance of psychology to the health and well-being of students and the people in their lives. As in prior editions, substantial discussion and examples focus on the scientific understanding of human strengths and capacities, health, and wellness in order to cultivate students' appreciation for how extensively psychology applies to their lives. These sections are crafted around the idea that although we sometimes think of "health behaviors" as a separate category of activities associated with physical and psychological wellness, the truth is that our bodies and minds are always entwined, and all of our behaviors are relevant to our capacity to function.

## **Appreciating Our Dynamic** Field: Chapter-by-Chapter **Changes**

The fourth edition was revised in response to student "heat map" data that pinpointed the topics and concepts where students struggled the most. Based on this information, feedback from instructors, and changes in the field, we have made the following content revisions.

#### **CHAPTER 1: WHAT IS PSYCHOLOGY?**

- Revised the discussion of the scientific approach
- New Critical Controversy: "Can Facebook Make You Miserable?"
- Updated findings on the capacity for forgiveness, including research on racially motivated offenses and the role of religious faith in forgiveness
- Revised coverage on the evolutionary approach
- Expanded coverage of the sociocultural approach
- New Intersection: "Personality, Developmental, and Cross-Cultural Psychology: Why Do We Grow Up, Psychologically?"
- Expanded coverage of cross-cultural psychology

#### **CHAPTER 2: PSYCHOLOGY'S SCIENTIFIC METHOD**

- Clarified the definition of a theory and its application to human behavior
- Expanded coverage of empirical research
- Introduced a new analysis on the effects of procrastination
- New Intersection: "Motivation and Social Psychology: Can a Sense of Purpose Buffer Distress in the Face of Diversity?"
- Revised coverage of conducting ethical research
- New Critical Controversy: "Is It Ethical to use Deception in Research?"

#### **CHAPTER 3: BIOLOGICAL FOUNDATIONS OF BEHAVIOR**

- · Expanded coverage of adaptability
- Updated findings on serotonin
- Updated findings on oxytocin

- New Critical Controversy: "Does Oxytocin Make People More Trusting?" that highlights the importance of rigorous methods and replicability
- Expanded coverage on how researchers' look inside the brain
- Updated research on brain lesioning
- New Intersection: "Environmental Psychology and Neuroscience: How Does Spending Time in Nature Affect the Brain?"
- Added new study on the limbic system
- Expanded coverage on genome-wide association method

#### **CHAPTER 4: SENSATION AND PERCEPTION**

- New chapter opening on how our perception of foods, such as color and crunchiness, contributes to their flavor
- Expanded coverage on sensory receptors and the brain
- Clarified discussion of the principles of gestalt
- Expanded coverage on sense of touch
- New Intersection: "Sensation and Social Psychology: Why Do Some People *Literally* Feel What Others Feel?" describing mirror-touch synaesthesia
- · New tip on how to aid our ears in recovery from loud music

#### **CHAPTER 5: STATES OF CONSCIOUSNESS**

- Expanded research on consciousness and awareness
- New coverage on the influence of incubation on problem solving
- New material on Freud's unconscious mind and impulses
- New Critical Controversy: "Is Human Kindness Automatic?"
- · Revised coverage on circadian rhythms and sleep/wake disorders
- Fully updated coverage of stages of sleep and wakefulness
- Expanded coverage on resetting the biological clock
- Clarified discussion of the effects of sleep deprivation on memory and task completion
- Expanded findings on sleep throughout the life span
- Introduced new material on the studies of sleep disorders
- Current studies on substance abuse and addictions to prescription medication
- Introduced new research on meditative practices
- New Intersection: "Consciousness and Social Psychology: Can Lovingkindness Meditation Reduce Prejudice?"

#### **CHAPTER 6: LEARNING**

- · Expanded discussion on Pavlov's dogs and contiguity
- New material on the processes of acquisition, extinction, spontaneous recovery, and renewal
- Expanded coverage on classical conditioning
- New Intersection: "Learning and Health Psychology: Can Classical Conditioning Be Used to Combat Obesity?"

#### **CHAPTER 7: MEMORY**

- Expanded discussion on memory encoding and the levels of processing
- New Critical Controversy: "Why Is the Pen Superior to the Keyboard?"
- · Updated research on elaboration
- Added new research on working memory capacity
- Added new research on episodic memory
- Revised coverage on priming and how it influences people's behavior, with an eye toward replicability
- Revised coverage of neurons and memory storage
- · Clarified differences between primacy and recency in memory retrieval

- · Added new material on false memories
- New Intersection: "Consciousness and Cognitive Psychology: Can Mindfulness Meditation Increase Susceptibility to False Memories?"
- Updated explanation on flashbulb memory
- Clarified meaning of retrieval failure
- New discussion questions on keeping memory sharp

#### CHAPTER 8: THINKING, INTELLIGENCE, AND LANGUAGE

- · Added new material on following steps in problem solving
- Added new material on inductive and deductive reasoning
- Revised coverage on the two systems of reasoning and decision making
- Expanded coverage on biases and heuristics in decision making
- New Intersection: "Cognitive Psychology and Developmental Psychology: Do Children Engage in Wishful Thinking?"
- Updated coverage on measuring intelligence and IQ tests
- Expanded coverage on genetic and environmental influences on intelligence
- Expanded coverage on giftedness
- New Critical Controversy: "Do Teachers Have Stereotypes About Gifted Children?"
- Revised coverage on enhancing cognitive abilities
- Current research on the role of language in cognition
- Expanded research on the role of cognition in language
- Expanded discussion on biological and environmental influences on language

#### **CHAPTER 9: HUMAN DEVELOPMENT**

• Extensively expanded coverage on motor and perceptual skills, especially reaching

New Critical Controversy: "Do 'Sticky Mittens' Foster Reaching in Infants?" highlighting replication issues and the importance of rigorous research

- Revised coverage of Piaget's theory of cognitive development
  - Updated material on the nativist approach to infant cognition
    - Revised coverage on information-processing theory
    - Updated coverage of temperament
    - Expanded coverage on Kohlberg's theory and moral issues
    - Revised material on pubertal changes
    - Updated findings on parent and peer influences during adolescence
    - Updated research on emerging adulthood, development, and aging
    - New Intersection: "Developmental Psychology and Emotion: How Does the Emotional Work of Parenting Influence Well-Being?"

#### CHAPTER 10: MOTIVATION AND EMOTION

- Expanded discussion on self-regulation and the successful pursuit of goals
- New Critical Controversy: "Do Superstars Inspire or Discourage?"
- New Intersection: "Motivation and Behavior Genetics: Why Do We Procrastinate?"
- Expanded coverage on the adaptive functions of emotions



#### **CHAPTER 11: GENDER, SEX, AND SEXUALITY**

- · Clarified coverage of hormones in defining sex and gender
- · Expanded coverage of gender
- Revised coverage on disorders of sexual development
- Extensively expanded coverage on genetic sex, gender conflict, and transgender experience
- Clarified research on the biological approaches to identifying gender in babies
- New material on social cognitive approaches of gender development
- Expanded coverage on gender stereotypes
- New Critical Controversy: "Are Men Better Negotiators Than Women?"
- Updated research on sex differences in cognitive abilities
- · Revised coverage of aggression
- Updated material on sexual orientation
- Revised coverage of gay and lesbian families
- · Revised coverage of sex education
- New Intersection: "Developmental Psychology and Health Psychology: When Is a Person Psychologically 'Ready' for Sex?"
- Updated coverage of treatments of sexual disorders
- Added new study on sexual behavior and psychological well-being

#### **CHAPTER 12: PERSONALITY**

- Expanded coverage of Adler's individual psychology
- New Critical Controversy: "Does Birth Order Affect Personality?"
- New discussion of information on Maslow's approach
- · Expanded discussion of the five-factor model of personality
- · Added new content on traits and personality development
- New Intersection: "Personality Psychology and Comparative Psychology: Do Life Experiences Influence Personality?"
- Updated content on personality and the brain
- Discussion of new information on self-report tests
- Expanded discussion of projective tests, specifically Picture Story Exercises (Thematic Apperception Tests)
- Added new content on conscientiousness

#### **CHAPTER 13: SOCIAL PSYCHOLOGY**

- Reorganized chapter to move from society to the individual
- Revised the definition of social psychology
- Extensively expanded coverage on the features of social psychology
- New content on physical attractiveness and other perceptual cues
- Discussion of new information on stereotype threat
- Expanded coverage on social comparison
- Expanded discussion of whether attitudes can predict behavior
- New Intersection: "Social Psychology and Personality Psychology: Do Some People Just Hate Everything?"
- · Discussion of new information on altruism
- · Added new content on biological and sociocultural factors in prosocial behavior
- Updated research on the psychological and sociocultural influences in aggression
- Expanded discussion on conformity and obedience, specifically the psychological factors
- Added new content on Milgram's experiment
- New introduction to discussion of group influence
- Expanded content on deindividuation, group performance, and group decision making
- Expanded coverage on groupthink
- Added new content on prejudice



© David Lees/Getty Images

- New Critical Controversy: "Why Does a Cell Phone Look Like a Gun?"
- New introduction on ways to improve intergroup relations
- New content on training people to break the prejudice habit

### CHAPTER 14: INDUSTRIAL AND ORGANIZATIONAL PSYCHOLOGY

- Expanded coverage on the human relations approach to improving the workplace
- Updated Psychological Inquiry: "The Fastest-Growing Jobs in the United States"
- Updated coverage on employee testing and assessments
- New Intersection: "I-O Psychology and Cognitive Neuroscience: Can Neuroscience Help Identify the Right Brain for the Job?"
- New content on interviews
- New content on job crafting
- · Updated coverage of positive organizational culture
- Expanded coverage of stress at work
- New Critical Controversy: "Why Is Work–Life Balance So Difficult?"

#### **CHAPTER 15: PSYCHOLOGICAL DISORDERS**

- · New content on somatic symptom disorder
- · Expanded discussion on specific phobia
- Expanded coverage on social anxiety disorder
- New Intersection: "Clinical Psychology and Social Psychology: Can Authentic Interactions Help Those with Social Anxiety?"
- · New content on the biological and psychological factors of depression
- Updated research on thought disorder
- Updated Critical Controversy: "Does Everyone Have ADHD?"
- · Revised coverage of genes and schizophrenia

#### **CHAPTER 16: THERAPIES**

- Revised material on the factors involved in effective psychotherapy
- · New content on psychodynamic therapy
- · Revised introduction to behavior therapies
- Updated coverage of cognitive therapies
- Expanded coverage of cognitive-behavior therapy
- New Intersection: "Clinical Psychology and Developmental Psychology: Can CBT Be Applied More Effectively to Children?"
- Discussion of recent study on antianxiety drugs
- Extensively expanded coverage of antidepressant drugs
- New Critical Controversy: "Are Antidepressants Better Than Placebos?"
- · Added new content on lithium
- Added new content on group therapy
- Expanded coverage of ethnicity and psychotherapy

#### **CHAPTER 17: HEALTH PSYCHOLOGY**

- · Updated content on the biopsychosocial model
- Revised material on the theoretical models of change
- · Expanded coverage on religious faith
- Added new content on stress and cancer
- New Intersection: "Health Psychology and Cognition: Can Mindless Processing Enhance Healthy Eating?"
- Updated content on quitting smoking

# **Appreciating Course Materials** and **Instructor Support**

With McGraw-Hill Education, you can develop and tailor the course you want to teach.

**Instructor's Manual** The instructor's manual provides a wide variety of tools and resources for presenting the course, including learning objectives, ideas for lectures and discussions, and handouts.

**Test Bank** By increasing the rigor of the test bank development process, McGraw-Hill Education has raised the bar for student assessment. A coordinated team of subject-matter experts prepared over 3,000 questions. The team methodically vetted each question and set of possible answers for accuracy, clarity, effectiveness, and accessibility; each question has been annotated for level of difficulty, Bloom's taxonomy, APA learning outcomes, and corresponding coverage in the text. Organized by chapter, the questions are designed to test factual, conceptual, and applied understanding. All test questions are available within TestGen<sup>TM</sup> software.

**PowerPoint Presentations** The PowerPoint presentations, now WCAG compliant, highlight the key points of the chapter and include supporting visuals. All of the slides can be modified to meet individual needs.

**Image Gallery** The Image Gallery features the complete set of downloadable figures and tables from the text. These can be easily embedded by instructors into their own PowerPoint slides.

**Tegrity** With Tegrity, you can capture lessons and lectures in a searchable format and use them in traditional, hybrid, "flipped classes," and online courses. With Tegrity's personalized learning features, you can make study time efficient. Its ability to affordably scale brings this benefit to every student on campus. Patented search technology and real-time learning management system (LMS) integrations make Tegrity the market-leading solution and service.

**Create** Easily rearrange chapters, combine material from other content sources, and quickly upload content you have written, such as your course syllabus or teaching notes, using McGraw-Hill Education's Create. Find the content you need by searching through thousands of leading McGraw-Hill Education textbooks. Arrange your book to fit your teaching style. Create even allows you to personalize your book's appearance by selecting the cover and adding your name, school, and course information. Order a Create book, and you will receive a complimentary print review copy in three to five business days or a complimentary electronic review copy via e-mail in about an hour. Experience how McGraw-Hill Education empowers you to teach *your* students *your* way. http://create.mheducation.com

**McGraw-Hill Campus** McGraw-Hill Campus (www.mhcampus.com) provides faculty with true single sign-on access to all of McGraw-Hill's course content, digital tools, and other high-quality learning resources from any learning management system. This innovative offering allows for secure and deep integration enabling seamless access for faculty and students to any of McGraw-Hill's course solutions such as McGraw-Hill Connect (all-digital teaching and learning platform), McGraw-Hill Create (state-of-the-art custom-publishing platform), McGraw-Hill LearnSmart (online adaptive study tool), and Tegrity (a fully searchable lecture-capture service).

McGraw-Hill Campus includes access to McGraw-Hill's entire content library, including eBooks, assessment tools, presentation slides, and multimedia content, among other resources, providing faculty open, unlimited access to prepare for class, create tests/quizzes, develop lecture material, integrate interactive content, and more.







# **ACKNOWLEDGMENTS**

#### APPRECIATING VALUABLE INSTRUCTOR AND STUDENT **FEEDBACK**

The quality of The Science of Psychology: An Appreciative View, Fourth Edition, is a testament to the skills and abilities of so many people, and I am tremendously grateful to the following individuals for their insightful contributions during the project's development and production.

Patricia Adams, Pitt Community College Tessa Anderson, Idaho State University Sheryl Attig, Tri-County Technical College Ralph Barnes, Montana State University Lisa Black, San Diego Mesa College Gerry Braasch, McHenry County College Jen Breneiser, Valdosta State University Mathew Calamia, Louisiana State University Jenel Cavazos, Cameron University Brad Brubaker, Indiana State University -Terre Haute Lore Carvajal, Triton College Maria Coler, Manchester Community College Heather Collins, Trident Technical College Wanda Clark, South Plains College Deborah Decker, Dixie State University Donna Demanarig, Manchester Community College Penny Devine, Florida State College at Jacksonville, Kent Campus Igor Dolgov, New Mexico State University Kari Dudley, University of New Hampshire Joe Ferrari, DePaul University

Lorraine Festa, Arizona State University Andrea Flynn, Concordia University Chicago Lela Foxx, University of Memphis Scott Geller, Virginia Tech Steven Gomez, Harper College Joanna Greene, Indiana River State College Rodney Joe Grisham, Indian River State College Meara Habashi, University of Iowa Moira Hanna, Greenville Technical College Greg Harris, Polk State College Cory Howard, Tyler Junior College Michael Huff, College of the Canyons Cheri Kittrell, State College of Florida, Manatee-Sarasota Michelle LaBrie, College of the Canyons Marika Lamoreaux, Georgia State University Cindy Lausberg, University of Pittsburgh Juliet Lee, Cape Fear Community College Theresa Luhrs, DePaul University Jason McCoy, Cape Fear Community College Mary McMackin, Butler Community College Tammy Mahan, College of the Canyons

Eric Mania, Quinsigamond Community College Kirsten Matthews, Harper College Eric Miller, Kent State University Tonya Nascimento, University of West Florida Hayley Nelson, Delaware County Community College Cari Paterno, Harper College Michael Pinney, Blinn College Anna Pullara, *Triton College* Robert Rex Johnson, Delaware County Community College Hugh Riley, Baylor University F. LaShell Robertson, J. Sargeant Reynolds Community College Francine Rosselli-Navarra, Manchester Community College Brett Silverstein, City College of New York Nancy Simpson, Trident Technical College Katrina Smith, Polk State College Tony Tinsley, Western Washington University Amy Williamson, Moraine Valley Community College

Since the publication of the first edition, I have met hundreds of faculty members across the country, and I continue to be awestruck by the hard work, dedication, and enthusiasm of introductory psychology instructors. So, I wanted to say thank you. You all continue to inspire me—to be a better teacher myself, to develop the best learning solutions for the introductory psychology course, and to make our field relevant, accessible, and fun to today's students. I appreciate you!

I would also extend a special thanks to Dr. Tim Brown at Trident Tech for taking time out to chat with me about some difficult but important issues. I won't soon forget your wisdom and courage.

Thanks as well to the manuscript reviewers whom I have not met in person. Your critical and thoughtful appraisals of the book will benefit students in innumerable ways. I thank you for sharing your expertise with me.

#### PERSONAL ACKNOWLEDGMENTS

I would like to extend my deepest appreciation to the many energetic and talented individuals at McGraw-Hill who have contributed so much to this work. Certainly, I owe a debt of gratitude to the amazing sales representatives whose hard work allowed the previous editions of *The Science of Psychology* to be such successes. In addition, I thank Nancy Welcher, Krista Bettino, and Mike Ryan for their encouragement throughout the process of this fourth edition. Thanks also to Sheryl Adams and Dawn Groundwater for wonderful ideas and contributions along the way, as well as to A. J. Laferrera and Ann Helgerson for finding ways to "let me be me" in the service of the book.

Readers of this fourth edition will benefit from the conscientious efforts of senior product developer Cara Labell, who added her personal energies and gifts to make this edition a special and exciting new introduction to psychology. Cara was extraordinarily helpful in navigating the data from the LearnSmart heat maps, identifying places where the students needed more or different material. It allowed me to "hear" students' needs in a way that was truly invaluable. A very special thanks to copyeditor Jennifer Gordon for her indefatigable sensibility and attention to detail. Her thoughtfulness, her "ear" for the written word, and her willingness to take on responsibilities have been incredible. This fourth edition is better for her efforts. And I am grateful to Content Project Manager Sandy Wille for her deep well of professionalism and skill. Thanks also to Designer Matt Backhaus, Content Licensing Specialists Shannon Manderscheid and Shawntel Schmitt, and Buyer Laura Fuller for their hard work on this project.

I wrote this edition of *The Science of Psychology* while teaching a new section of honors Intro Psychology. Those students pushed me to think about psychology in ways that I never had before, and I thank them all. Thanks as well to my graduate students, Sarah Ward and Jake Womick. I appreciate how they have patiently managed to build scholarly careers while their advisor has juggled her writing, editing, and teaching.

Finally, I thank my family for their love, support, patience, and encouragement. The last few years have not been easy, but I have been fortunate beyond words to have you on my side.



© RubberBall Productions



# What Is Psychology?

Unlocking the Secrets of Heroism

# On a train to Paris in the summer of 2015, three young Americans went from vacationing tourists to international heroes in a matter of seconds. Childhood

friends—Anthony Sadler (a college student) and Alek Skarlatos and Spencer Stone (both in the U.S. armed forces)—had decided to travel Europe together. The trip, full of great food and sightseeing, turned into an unexpected opportunity for heroism (Southall, 2015). Hearing gunfire and seeing a struggle, the young men immediately jumped into action, subduing and disarming the gunman with the help of another passenger. Miraculously, no one was killed or gravely injured. The men, who received medals from the French government for their bravery, were not even supposed to be on the train that day. Luckily for all aboard, they changed their plans at the last minute.

Reflecting on this incident, many questions pop to mind. How can we understand such courageous behavior? How did the presence of two close friends influence the behavior of each of the men? Why did other riders not intervene? What motivated the gunman to begin with? How does realizing how close the men were to not being on that train influence how we feel about the story of what they did? These are the kinds of questions psychologists might ask about this remarkable heroism.

Although psychologists are interested in extraordinary moments like this one, they are also interested in everyday experiences. The science of psychology is about *all* of human behavior. In fact, ordinary human behavior can become extraordinary when viewed in the right light, with a close lens. Scientists, including psychologists, look at the world with just such a lens. Right now, dedicated scientists are studying things about you that you might have never considered, like how your eyes adjust to a sunny day. There is not a single thing about you that is not fascinating to some psychologist somewhere. Psychologists are passionate about what they study—and what they study is you.



### **PREVIEW**



This introductory chapter begins by formally defining psychology and then gives context to that definition by reviewing the history and the intellectual underpinnings of the field. We next examine a number of contemporary approaches to the subject. We explore what psychologists do—including research, teaching, and therapeutic practice—and consider the areas of specialization within psychology. Our introduction to this dynamic field closes with a look at how understanding and applying psychological findings can positively influence human health and wellness.

#### 1. DEFINING PSYCHOLOGY

- When you think of the word *psychology*, what first comes to mind? Formally defined, **psychology** is the scientific study of behavior and mental processes. Let's consider the three key terms in this definition: *science*, *behavior*, and *mental processes*.
- As a **science**, psychology uses systematic methods to observe human behavior and draw conclusions. The goals of psychological science are to describe, predict, and explain behavior. In addition, psychologists are often interested in controlling or changing behavior, and they use scientific methods to examine interventions that might help—for example, techniques that might reduce violence or promote happiness.
- Researchers might be interested in knowing whether individuals will help a stranger who has fallen down. The investigators could devise a study in which they observe people walking past a person who needs help. Through many observations, the researchers could come to *describe* helping behavior by counting how many times it occurs in particular circumstances. They may also try to *predict* who will help, and when, by examining characteristics of the individuals studied. Are happy people more likely to help? Are women or men more likely to help? After psychologists have analyzed their data, they also will want to *explain* why helping behavior occurred when it did. Finally, these investigators might be interested in changing helping behavior by devising strategies to increase helping.
- **Behavior** is everything we do that can be directly observed—two people kissing, a baby crying, a college student riding a motorcycle to campus. **Mental processes** are the thoughts, feelings, and motives that each of us experiences privately but that cannot be observed directly. Although we cannot see thoughts and feelings, they are nonetheless real. They include *thinking* about kissing someone, a baby's *feelings* when its mother leaves the room, and a student's *memory* of a motorcycle trip.

### • **psychology** The scientific study of behavior and mental processes.

• science The use of systematic methods to observe the natural world and to draw conclusions.

#### • **behavior** Everything we do that can be directly observed.

 mental processes The thoughts, feelings, and motives that each of us experiences privately but that cannot be observed directly.

#### The Psychological Frame of Mind

What makes for a good job, a good marriage, or a good life? Although there are a variety of ways to answer the big questions of life, psychologists approach these questions as scientists. This scientific approach means that psychologists test assumptions and rely on objective evidence to answer these puzzles. Psychologists conduct research and rely on that research to provide the bases for their conclusions. They examine the available evidence about some aspect of mind and behavior, evaluate how strongly the data (information) support their hunches, analyze disconfirming evidence, and carefully consider whether they have explored all of the possible factors and explanations. At the core of this scientific approach are four attitudes: critical thinking, skepticism, objectivity, and curiosity.

Like all scientists, psychologists are critical thinkers. **Critical thinking** is the process of reflecting deeply and actively, asking questions, and evaluating the evidence (Facione & Gittens, 2016). Thinking critically means asking ourselves *how* we know something. Critical thinkers question and test what some people say are facts. They examine research to see if it soundly supports an idea (Szenes, Tilakaratna, & Maton, 2015). Critical

 critical thinking The process of reflecting deeply and actively, asking questions, and evaluating the evidence. thinking reduces the likelihood that conclusions will be based on unreliable personal beliefs, opinions, and emotions. Thinking critically will be very important as you read *The Science of Psychology*. Some of the things you read will fit with your current beliefs, and some will challenge you to reconsider your assumptions. Actively engaging in critical thinking is vital to making the most of psychology. As you read, think about how what you are learning relates to your life experiences and to your assumptions about others.

In addition, scientists are characterized by *skepticism* (Stanovich, 2013). Skeptical people challenge whether a supposed fact is really true. Being skeptical can mean questioning what "everybody knows." There was a time when "everybody knew" that women were morally inferior to men, that race could influence a person's IQ, and that the earth was flat. Psychologists, like all scientists, look at such assumptions in new and questioning ways and with a skeptical eye. You might use scientific skepticism the next time you encounter an infomercial about the latest diet craze that promises to help you lose weight "without diet or exercise." A skeptic knows that if something sounds too good to be true, it probably is.

Related to critical thinking and skepticism is the distinction between science and pseudoscience. *Pseudo* means "fake," and *pseudoscience* refers to information that is couched in scientific terminology but is not supported by sound scientific research. Astrology is an example of a pseudoscience. Although astrologers may present detailed information about an individual, supposedly based on when that person was born, no scientific evidence supports these assumptions and predictions. One way to tell that an explanation is pseudoscientific rather than scientific is to look at how readily proponents of the explanation will accept evidence to the contrary.

Being open to the evidence means thinking *objectively*. To achieve this goal, scientists apply the empirical method to learn about the world. Using the **empirical method** means gaining knowledge through the observation of events, the collection of data, and logical reasoning. Being objective involves seeing things as they really are, *not as we would like them to be*. Objectivity means waiting to see what the evidence tells us rather than going with our hunches. Does the latest herbal supplement truly help relieve depression? An objective thinker knows that we must have sound evidence before answering that question.

Last, scientists are *curious*. Scientists notice things in the world (a star in the sky, an insect, three heroes on a train) and want to know what it is and why it is that way. Science involves asking questions, even very big questions, such as where did the earth come from, and how does love between two people endure for 50 years? Thinking like a psychologist means opening your mind and imagination to wondering why things are the way they are. Once you begin to think like a psychologist, you might notice that the world looks like a different place. Easy answers and simple assumptions will not do.

As you can probably imagine, psychologists have many different opinions about many different things, and psychology, like any science, is filled with debate and controversy. Throughout this book, we will survey areas of debate in psychology in a feature called Critical Controversy. As the first example, check out this chapter's Critical Controversy concerning whether Facebook use can take a toll on well-being.

Debate and controversy are a natural part of thinking like a psychologist. Psychology has advanced as a field *because* psychologists do not always agree with one another about why the mind and behavior work as they do. Psychologists have reached a more accurate understanding of human behavior *because* psychology fosters controversies and *because* psychologists think deeply and reflectively and examine the evidence on all sides. A good place to try out your critical thinking skills is by revisiting the definition of psychology.

#### Psychology as the Science of All Human Behavior

As you consider the definition of psychology as the science of human behavior, you might be thinking, okay, where's the couch? Where's the mental illness? Psychology



A baby's interactions with its mother and the infant's crying are examples of behavior because they are observable. The feelings underlying the baby's crying are an example of a mental process that is not observable.

(first)  $\circledcirc$  Glowlmages/Alamy; (second)  $\circledcirc$  Brand X Pictures/ PunchStock

 empirical method Gaining knowledge through the observation of events, the collection of data, and logical reasoning. certainly does include the study of therapy and psychological disorders. *Clinical psychologists* in particular specialize in studying and treating psychological disorders. By definition, though, psychology is a much more *general* science (Fuchs & Evans, 2013). Surely, psychological disorders are very interesting, and the media often portray psychologists as therapists. Yet the view of psychology as the science of what is wrong with people started long before television was invented. So how did we end up with the idea that psychology is only about mental illness?

When they think about psychology, many people think of Sigmund Freud (1856–1939). Freud believed that most of human behavior is caused by dark, unpleasant, unconscious impulses clamoring for expression. For Freud, even the average person on the street is a mysterious well of unconscious desires. Certainly, Freud has had a lasting impact on psychology and on society; as recently as March 2006, on the occasion of his 150th birthday, Freud was featured on the cover of *Newsweek*. Consider, though, that Freud based his ideas about human nature on the patients whom he saw in his clinical practice—individuals who were struggling with psychological problems. His experiences with these clients, as well as his analysis of himself, colored his outlook on all of humanity. Freud once wrote, "I have found little that is 'good' about human beings on the whole. In my experience most of them are trash" (Freud, [1918] 1963).

Freud's view of human nature has crept into general perceptions of what psychology is all about. Imagine, for example, that you are seated on a plane, having a pleasant conversation with the woman (a stranger) sitting next to you. At some point you ask your seatmate what she does for a living, and she informs you she is a psychologist. You might think to yourself, "Uh oh. What have I already told this person? What secrets does she know about me that I don't know about myself? Has she been analyzing me this whole time?" Would you be surprised to discover that this psychologist studies happiness? Or intelligence? Or the processes related to the experience of vision? The study of psychological disorders is a very important aspect of psychology, but it represents only one part of the science of psychology.

Psychology seeks to understand the truths of human life in *all* its dimensions, including people's best and worst experiences. Psychologists acknowledge that sometimes an individual's best moments emerge amid the most difficult circumstances. Research on the human capacity for forgiveness demonstrates this point (Flanagan & others, 2012). Forgiveness is the act of letting go of our anger and resentment toward someone who has harmed us. Through forgiveness we cease seeking revenge or avoiding the person who did us harm, and we might even wish that person well.

One such example is a tragic event from October 2006. Charles Carl Roberts held 10 young Amish girls hostage in a one-room schoolhouse in Pennsylvania, eventually murdering 5 of them and wounding 5 others before killing himself. The grief-stricken Amish community focused not on hatred and revenge but on forgiveness. In addition to raising money for the victims' families, the Amish insisted on establishing a fund for the murderer's family. As they prepared simple funerals for the dead girls, the community invited the killer's wife to attend. The science of psychology has much to offer to our understanding of not only the perpetrator's violence but also the victims' capacity for forgiveness.

The willingness of the Amish community to forgive this horrible crime is both remarkable and puzzling. Can we scientifically understand the human ability to forgive even what might seem to be unforgivable? Psychologists have taken up the topic of forgiveness in research and clinical practice (Fatfouta, 2015; McCullough, Kurzban, & Tabak, 2013; Peets, Hodges, & Salmivalli, 2013; Sandage & others, 2015). Researchers have explored the relationship between religious commitment and forgiveness (McCullough, Bono, & Root, 2007), the cognitive skills required for forgiveness (Pronk & others, 2010), and the potential dark side of forgiveness, which might emerge, for example, when forgiveness leads an abusive spouse to feel free to continue a harmful behavior (McNulty, 2011). Recent research has even examined how individuals can come to forgive racially motivated offenses (Davis & others, 2015).



#### Can Facebook Make You Miserable?

participating in social media is a chance for self-expression and a way to share with family and friends, reignite old friendships, and forge new social connections. Facebook can provide a place for people to seek support after distressing life events such as romantic breakups (Tran & Joormann, 2015) and health crises (Davis, Anthony, & Pauls, 2015). Certainly, maintaining close social relationships and garnering support during difficult times would seem to be very positive things. Does it matter if these experiences occur online instead of in person? Evidence suggests that it just might. For instance, one study showed that the social sharing and support that occurred on Facebook did not translate to feeling supported in "real" life (Li, Chen, & Popiel, 2015). Indeed, one study of young adults showed that time spent on Facebook during a two-week period predicted drops in psychological well-being later (Kross & others, 2013). Yet, clearly people enjoy engaging in social media, and Facebook is wildly popular.

Psychologists have come to understand that well-being depends a great deal on how Facebook is used. Active Facebook use means engaging in exchanges that invite interactions with others—for example, posting a status update or commenting on another post. Passive usage refers to things like scrolling through one's newsfeed or looking at others' pages, without direct exchanges. Passive use involves consuming information but not interacting.

To understand why this distinction is important think about the kinds of things people post online. Research shows that people tend to post extremely positive things about themselves and their lives (Kross & others, 2013; Mehdizadeh, 2010). Passively scrolling through those many positive portrayals of other people's lives can foster feelings of envy, inferiority, shame, and anxiety (Krasnova & others, 2013; Shaw & others, 2015). Not surprisingly, a particularly distressing type of passive Facebook use is scrolling through the profile of one's ex-boyfriend or girlfriend (Tran & Joormann, 2015). Do such experiences lead to declines in well-being?

A team of researchers recently conducted two studies to find out (Verduyn & others, 2015). In the first study, the researchers brought college students into the lab and asked them to log onto Facebook. Half of the students were told to engage actively (and refrain from passive use), and the other half were told to remain passive (and refrain from active use). Later that evening,

participants completed a follow-up questionnaire online, rating how they were feeling emotionally. Those who had engaged in 10 minutes of passive use of Facebook reported lower emotional well-being some 9 hours later. In the second study, researchers found that this decrease in well-being was due to the feelings of envy that ensued following passive Facebook use (Verduyn & others, 2015). Interestingly, other research suggests that responses to Facebook use may depend on gender. For instance, among adolescents, girls are especially likely to benefit from active Facebook use but also to be vulnerable to the emotional toll of passive Facebook usage (Frison & Eggermont, 2015).



© McGraw-Hill Education/John Flournoy, photographer

This research indicates that people's responses to Facebook and other social media are not that different from our reactions to other aspects of life, in that our adjustment depends on how the media are used and by whom. Making the most of social media means using these new ways of connecting to engage actively with others.

WHAT DO YOU THINK?

- How might this research influence the way you and your friends use social media?
- Why do you think people are likely to post about highly positive aspects of their lives?

Some argue that psychology has focused too much on the negative while neglecting qualities that reflect the best of humanity (Seligman & Csikszentmihalyi, 2000). From these criticisms positive psychology has emerged. **Positive psychology** is a branch of psychology that emphasizes human strengths. Research in positive psychology centers on topics such as hope, optimism, happiness, and gratitude (Diener, 2012b; Lopez & others, 2013). One goal of positive psychology is to bring a greater balance to the field by moving beyond focusing on how and why things go wrong in life to understanding how and why

• positive psychology A branch of psychology that emphasizes human strengths.



#### test yourself

- 1. What makes psychology a science? What are the goals of psychological scientists?
- **2.** What four attitudes are at the core of the scientific approach?
- **3.** Which particular Freudian views of human nature have influenced general perceptions of what psychology is all about?

things go right (Lopez & Gallagher, 2012). Positive psychology is not without its own critics, though. Indeed, some psychologists insist that human weaknesses are the most important topics to study (Lazarus, 2003).

To be a truly general science of human behavior, psychology must address *all* sides of human experience. Surely, controversy—such as that concerning positive psychology—is a part of any science. The healthy debate that characterizes the field of psychology can give rise to new psychological perspectives, and this is a sign of a lively discipline.

## 2. PSYCHOLOGY IN HISTORICAL PERSPECTIVE

Psychology seeks to answer questions that people have been asking for thousands of years—for example:

- How do we learn?
- What is memory?
- Why does one person grow and flourish while another struggles?

It is a relatively new idea that such questions might be answered through scientific inquiry. From the time human language included the word *why* and became rich enough to enable people to talk about the past, people have created folklore to explain why things are the way they are. Ancient myths attributed most important events to the pleasure or displeasure of the gods. When a volcano erupted, the gods were angry; if two people fell in love, they had been struck by Cupid's arrows. Gradually, myths gave way to *philosophy*—the rational investigation of the underlying principles of being and knowledge—and people began trying to explain events in terms of natural rather than supernatural causes.

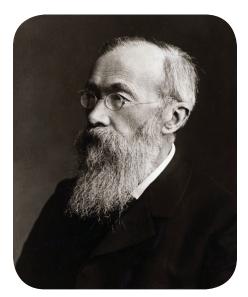
Western philosophy came of age in ancient Greece in the fifth and fourth centuries B.C.E. Socrates, Plato, Aristotle, and others debated the nature of thought and behavior, including the possible link between the mind and the body. Later philosophers, especially René Descartes, argued that the mind and body were completely separate, and they focused their attention on the mind. Psychology grew out of this tradition of thinking about the mind and body. The influence of philosophy on contemporary psychology persists today, as researchers who study emotion still talk about Descartes, and scientists who study happiness often refer to Aristotle (Crespo & Mesurado, 2015; Disabato & others, 2015).

In addition to philosophy, psychology also has roots in the natural sciences of biology and physiology. Read on to trace how the modern field of psychology developed.

# Wundt's Structuralism and James's Functionalism

Wilhelm Wundt (1832–1920), a German philosopher-physician, integrated philosophy and the natural sciences to create the academic discipline of psychology. Some historians say that modern psychology was born in December 1879 at the University of Leipzig, when Wundt and his students performed an experiment to measure the time lag between the instant a person heard a sound and the moment he or she pressed a telegraph key to signal having heard it. What was so special about this experiment? Wundt's study was about the workings of the brain: He was trying to measure the time it took the human brain and nervous system to translate information into action. At the heart of this experiment was the idea that mental processes could be measured. This notion ushered in the new science of psychology.

Wundt and his collaborators concentrated on discovering the basic elements, or "structures," of mental processes. Their approach was thus called **structuralism** because



William Wundt (1832–1920) Wundt founded the first psychology laboratory (with his coworkers) in 1879 at the University of Leipzig.

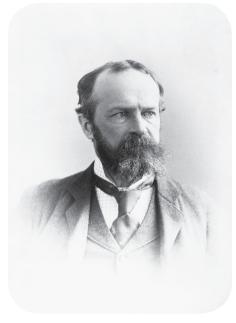
© Bettmann/Corbis

 structuralism Wundt's approach to discovering the basic elements, or structures, of mental processes; so called because of its focus on identifying the structures of the human mind. of its focus on identifying the structures of the human mind, and their method of study was *introspection*. Introspection means looking inside our own minds, by focusing on our own thoughts (literally, "looking inside"). For this type of research, a person in Wundt's lab would be asked to think (introspect) about what was going on mentally as various events took place. For example, the individual might be subjected to a sharp, repetitive clicking sound and then might have to report whatever conscious thoughts and feelings the clicking produced. Introspection relies entirely on the person's conscious reflection. What made this method scientific was the systematic, detailed self-report required of the person in the controlled laboratory setting.

Although Wundt is most often regarded as the founding father of modern psychology, it was psychologist and philosopher William James (1842–1910), perhaps more than anyone else, who gave the field an American stamp. From James's perspective, the key question for psychology is not so much what the mind *is* (that is, its structures) as what it *is for* (its purposes or functions). James's view was eventually named *functionalism*.

In contrast to structuralism, which emphasized the components of the mind, functionalism probed the functions and purposes of the mind and behavior in the individual's adaptation to the environment. Whereas structuralists were looking inside the mind and searching for its structures, functionalists focused on human interactions with the outside world and the purpose of thoughts. If structuralism is about the "what" of the mind, functionalism is about the "why." Unlike Wundt, James did not believe in the existence of rigid structures in the mind. Instead, James saw the mind as flexible and fluid, characterized by constant change in response to a continuous flow of information from the world. James called this natural flow of thought a "stream of consciousness."

A core question in functionalism is, why is human thought *adaptive*—that is, why are people better off because they can think than they would be otherwise? When we talk about whether a characteristic is adaptive, we are focusing on how it makes an organism better able to survive. As we will see next, functionalism fit well with the theory of evolution through natural selection proposed by British naturalist Charles Darwin (1809–1882).



William James (1842–1910) James's approach became known as functionalism.

© Bettmann/Corbis

• functionalism James's approach to mental processes, emphasizing the functions and purposes of the mind and behavior in the individual's adaptation to the environment.

#### **Darwin's Natural Selection**

In 1859, Darwin published his ideas in *On the Origin of Species* (1979). A centerpiece of his theory was the principle of **natural selection**, an evolutionary process in which organisms that are better adapted to their environment will survive and, importantly, produce more offspring.

Darwin noted that the members of any species are often locked in competition for scarce resources such as food and shelter. Natural selection is the process by which the environment determines who wins that competition. Darwin asserted that organisms with biological features that led to survival and reproduction would be better represented in subsequent generations. Over many generations, organisms with these characteristics would constitute a larger percentage of the population. Eventually, this process could change an entire species.

Importantly, a characteristic cannot be passed from one generation to the next unless it is recorded in the *genes*, those collections of molecules that are responsible for heredity. Genetic characteristics that are associated with survival and reproduction are passed down over generations. According to evolutionary theory, species change through random genetic mutation. That means that, essentially by accident, some members of a species are born with genetic characteristics that make them different from other members. If these changes are adaptive (if they help those members compete for food, survive, and reproduce), they become more common in the species. If environmental conditions were to change, however, other characteristics might become favored by natural selection, moving the process in a different direction.

Evolutionary theory implies that the way we are, at least in part, is the way that is best suited to survival in our environment. The Psychological Inquiry feature lets you critically apply the principles of Darwin's theory of evolution.

 natural selection Darwin's principle of an evolutionary process in which organisms that are better adapted to their environment will survive and produce more offspring.